

**myPotential at Home—A National Lutheran Service** adheres to the following practices to keep you, your family and our team members safe from COVID-19.



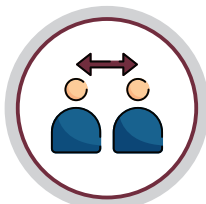
A National Lutheran Service



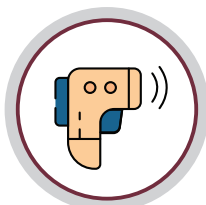
**MASKING** – all myPotential at Home team members are required to wear a mask that covers their nose and mouth at all times while in a client's home.



**HANDWASHING AND SANITIZING** – hand hygiene continues to be one of our best defenses against the COVID-19 virus. All myPotential at Home team members are required to either wash their hands with soap and water or utilize a generous amount of hand sanitizer upon entry and prior to exiting each client's home and before and after removing gloves used during care.



**SOCIAL DISTANCING** – myPotential at Home team members are encouraged to maintain six feet of distance from others whenever hands-on care is not being performed.



**SCREENING** – all myPotential at Home team members are screened daily for signs and symptoms of COVID-19, including the presence of a fever or cough. Any team member experiencing symptoms are removed from direct care and tested for the virus. Team members who test positive, or have been in contact with someone with COVID-19, adhere to local and state health department guidelines for returning to work.

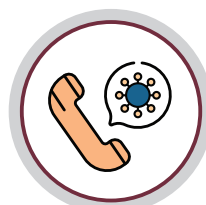


**VACCINATIONS** – myPotential at Home understands that getting a COVID-19 vaccine not only protects our team from getting seriously ill from the virus but also helps to protect our clients and their families from getting sick. Our organization continues to offer vaccinations for each member of our team and will make every effort to assist clients and team members with information concerning vaccine clinics in the area.

**You and your family can help us in our efforts by**



**MASKING** – whenever possible, please consider wearing a mask when our team member is in your home.



Please let us know if you, or anyone in your home, experience any signs and symptoms of COVID-19 such as fever or cough.



**WASH YOUR HANDS** for 20 seconds several times throughout the day.



**VACCINATIONS** – get your vaccine as soon as possible.